



# LinckEazi Cloud Service

## User Manual

On-line Web Portal:  
<https://www.linckeazi.com/>



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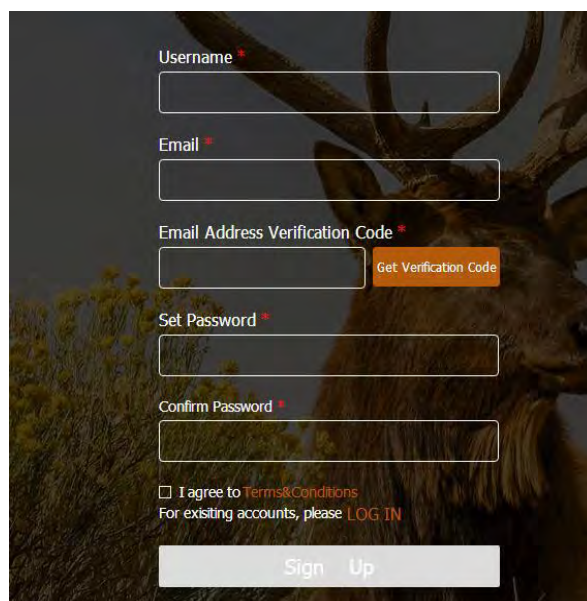
# 1. Introduction

The FREE 1GB LinckEazi Cloud Service provides a one-stop solution including instant image / video notifications via the smartphone App, image / video storage (1GB), on-line management and outdoor adventure. We are committed to bringing you humanized, convenient and timely image services and presenting you the beauty of the outdoor experience. LinckEazi, more intimate with nature!

## 2. Registration and login

### 2.1 Registration

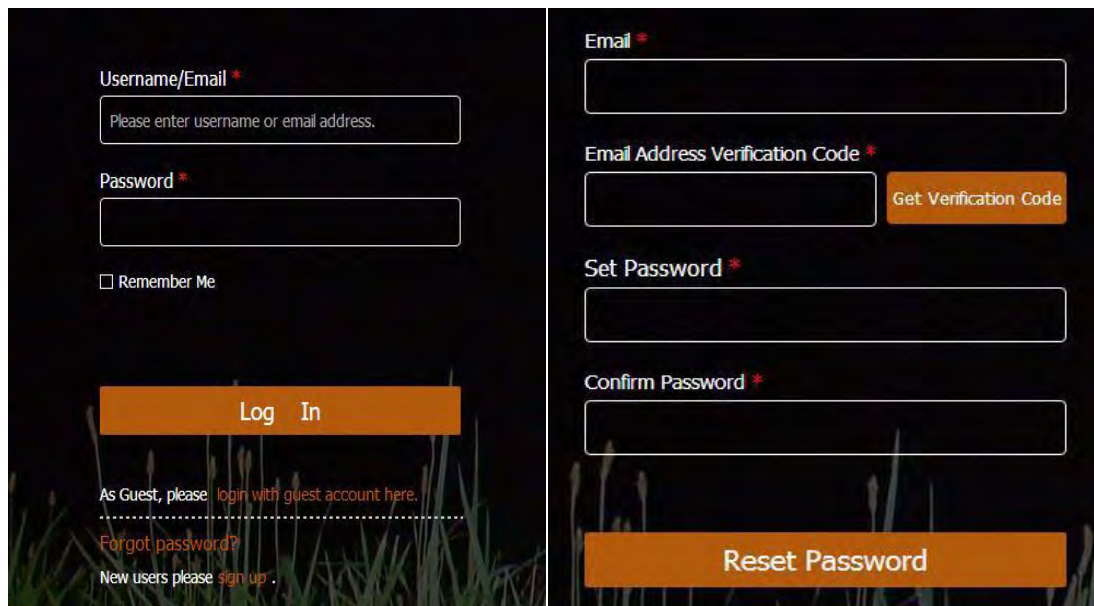
Open your web browser and visit the address: <https://www.linckeazi.com>, click the <Sign Up> button on the page and the registration page will pop up as shown below:

A registration form is displayed over a background image of a deer in a natural setting. The form includes the following fields and elements: a 'Username' field with a red asterisk; an 'Email' field with a red asterisk; an 'Email Address Verification Code' field with a red asterisk and a 'Get Verification Code' button to its right; a 'Set Password' field with a red asterisk; and a 'Confirm Password' field with a red asterisk. Below these fields is a checkbox labeled 'I agree to Terms&Conditions' and a link 'For existing accounts, please LOG IN'. At the bottom of the form is a 'Sign Up' button.

*To create an account you will need to fill in the Username, Email, Email Verification Code (which will be e-mailed to you), Set password, Confirm Password (enter the set password again), and then agree to the Terms and Conditions and click Sign Up.*

## 2.2 Log in

After the registration is successful, use your Username and Password to log in to the platform. Check the 'Remember Me' box so you don't have to enter these details each time – then click the <Log In> button to directly enter your account page.



The image displays two side-by-side screenshots of a web application interface, likely for user authentication. The left screenshot shows the login page with fields for 'Username/Email' and 'Password', a 'Remember Me' checkbox, a 'Log In' button, and links for 'Forgot password?' and 'New users please sign up'. The right screenshot shows the password reset page with fields for 'Email', 'Email Address Verification Code', 'Set Password', and 'Confirm Password', along with a 'Get Verification Code' button and a 'Reset Password' button. Both pages have a dark background with a subtle grass texture at the bottom.

**Left Screenshot (Login Page):**

- Username/Email \*  
Please enter username or email address.
- Password \*  
[Input field]
- ☐ Remember Me
- Log In**
- As Guest, please [login with guest account here.](#)
- [Forgot password?](#)
- New users please [sign up](#).

**Right Screenshot (Reset Password Page):**

- Email \*  
[Input field]
- Email Address Verification Code \*  
[Input field] **Get Verification Code**
- Set Password \*  
[Input field]
- Confirm Password \*  
[Input field]
- Reset Password**

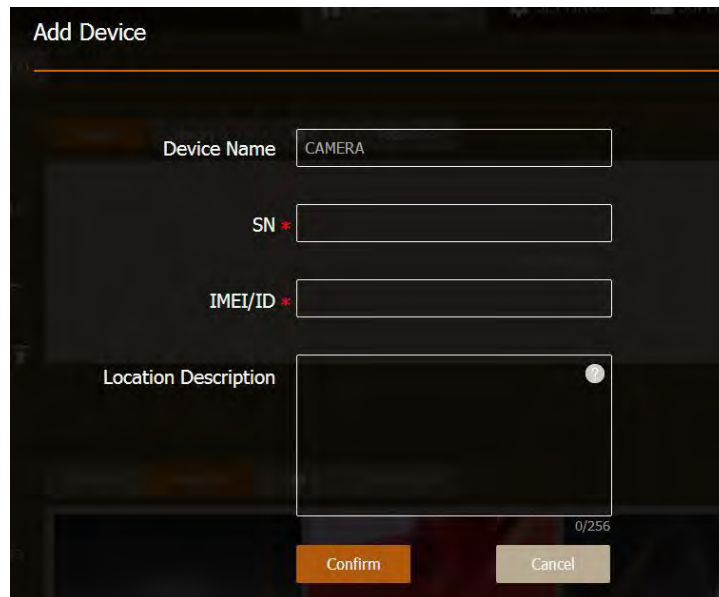
### Note:

If you have forgotten your password, click the <Forgot password> button to enter the password reset page. As shown in the right figure above, enter your email address, email verification code, set and verify the password, and then use the Reset Password button to log in.

## 3. Homepage

### 3.1 Add device

After entering the system interface, click the <Add Device> button in the upper left corner to pop up the information form to be filled in. Fill in the device name, SN number, IMEI/ID (these two labels can be found on the camera), and location information. Among them, SN device number and IMEI/ID are required, and the rest are optional.

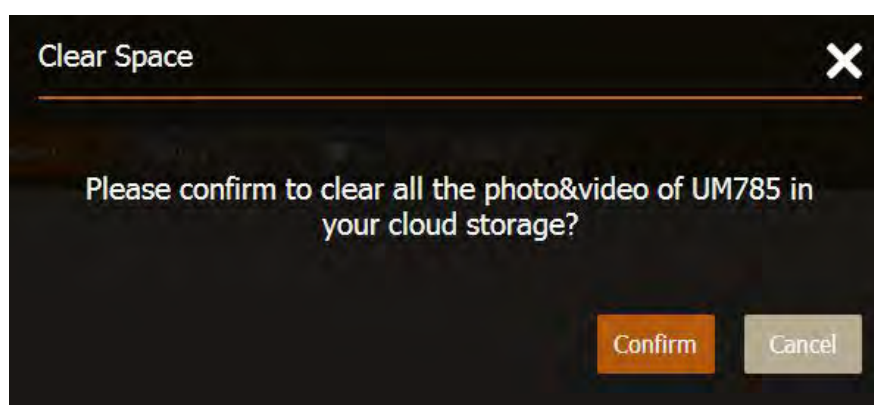


After filling it in, click the <Confirm> button, the pop-up window disappears and you can see the added device on the page. If the device is switched on and connected to the network, there will be a status bar. When the status bar shows low battery or no signal, please replace the battery or check your network in time. As follows: (The left picture shows the connection success status, the right picture shows the connection failure status)



### 3.2 Clear device storage space

The LinckEazi Cloud Service offers users 1GB of FREE storage space for images / videos. To free up space, click the <Clear Space> button and a pop-up window prompts to clear the storage space. Click the <Confirm> button to clear all photos and videos on the device.

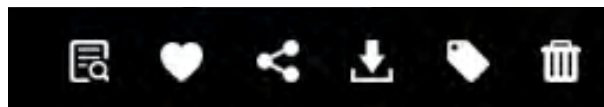


If you have more than 1 camera loaded, click the <↑> button to put the current device at the top of the device list. Click <My Devices> to jump to the [ACCOUNT/My Devices] menu interface. See section 7 for details.

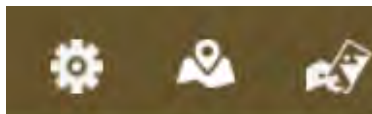
### 3.3 Edit pictures and videos

Place the mouse at the bottom of the picture and the "Like"  and "Share"  icons will pop up, you can give

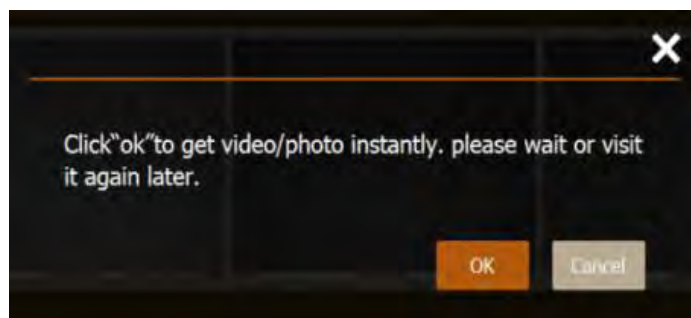
Click the <Show More> button in the device column, all photos and videos uploaded by the device will be expanded, click the <Pack Up> button at the bottom, and the photos and videos will be collapsed. Click on the picture, then move the mouse to the bottom of the photo or video, the tab will appear, which contains (from left to right): Request original High Res picture or video, like, share, download, tag, delete.



Above the thumbnail image views for each device, there are three quick operation buttons. They are (from left to right): Settings, Location and Get instant picture.



Click the <Settings> button to jump to the "SETTINGS" page; click the <Location> button to jump to the "LOCATION" page; click the <Get Picture> button and a confirmation window will pop up. Click the <OK> button and an instant photo (or video if set) will be taken and synced to the cloud platform.





## 4. Setup

### 4.1 Camera Settings

Click the <Device Settings> button on the "SETTINGS" page and select the device you want to set the parameters for. After the settings are completed, click the <Apply To Device> button at the bottom right of the page, and the settings will be synchronized to the camera. By clicking the <Save To Quick Setup> button, you can save 3 sets of settings for easy use.

**NOTE:** This is the cell phone # of the SIM card that is inserted in the camera. Select your country and input the cell number with NO SPACES.

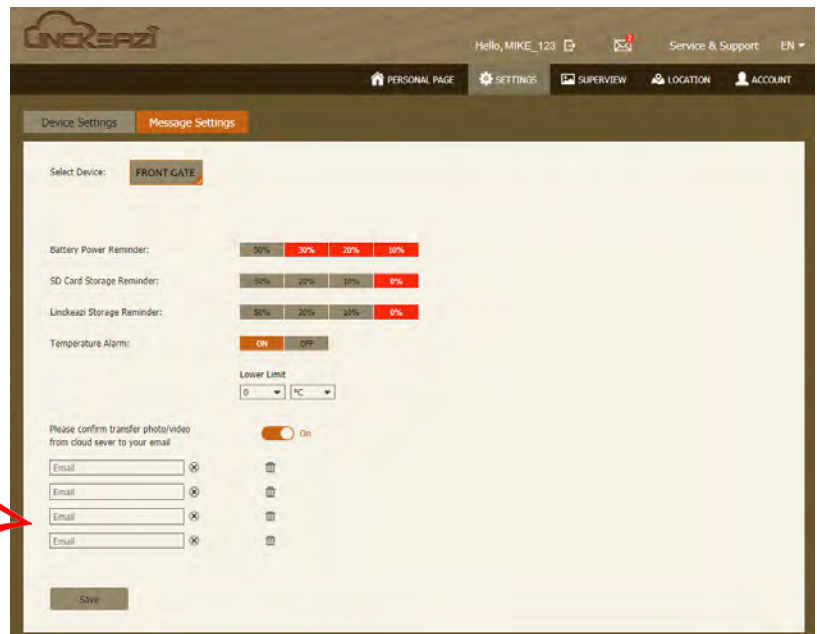
**NOTE:** If you want the camera to immediately activate and respond to remote commands, have this Command Respond setting on 'Realtime'

### 4.2 Message Settings

In the "SETTINGS" page, click the <Message Settings> button, select the device to be set and you can set the corresponding percentage of battery power reminder, SD card memory reminder, Linkeazi storage space reminder, temperature alarm reminder (after this item is turned on, you can choose the lowest Temperature limit and temperature measurement unit)

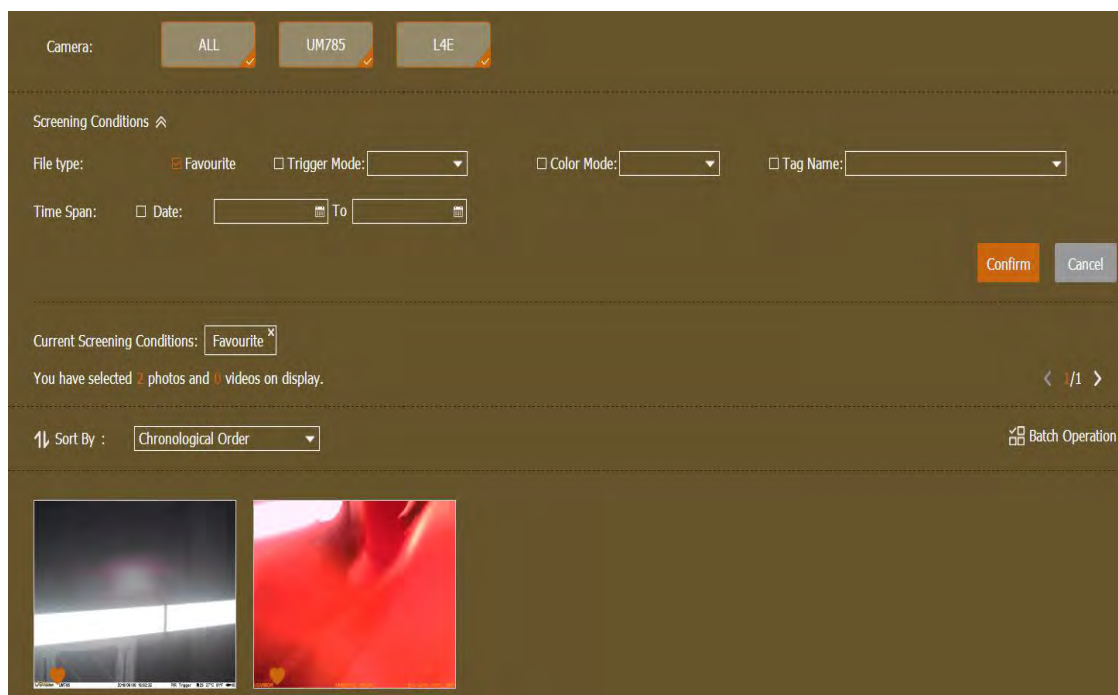


You can also confirm and add up to 4 e-mail addresses to additionally send the instantly transmitted photos/videos from the cloud sever to.

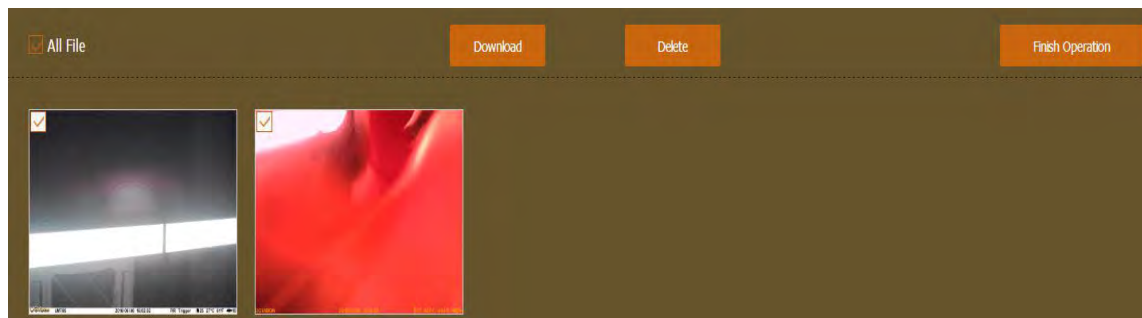


## 5. Picture Management

In the "SUPERVIEW" page, you can browse and manage all pictures and videos. Check the specific camera you want to view. You can use the 'Screening Conditions' to sort / select the photos and videos you want, as shown below:



Click the <Batch Operation> button in the upper right corner to operate these resources in batches, delete downloaded photos and videos, etc.

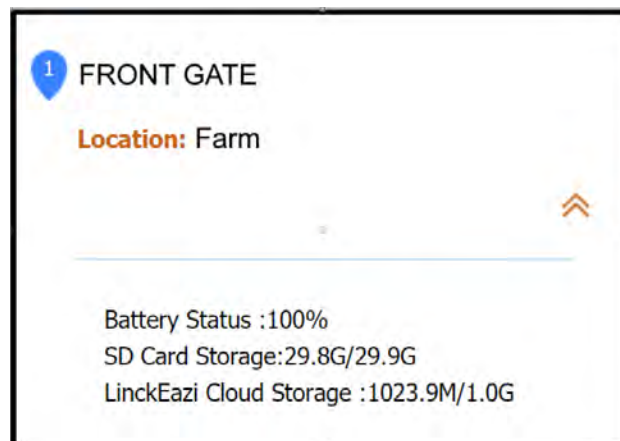


## 6. Positioning

Note: This feature is not currently available

Click the <LOCATION> button, you can see the added camera name, location information (editable), battery power, SD card memory, and LinckEazi storage space, as follows

Fig:

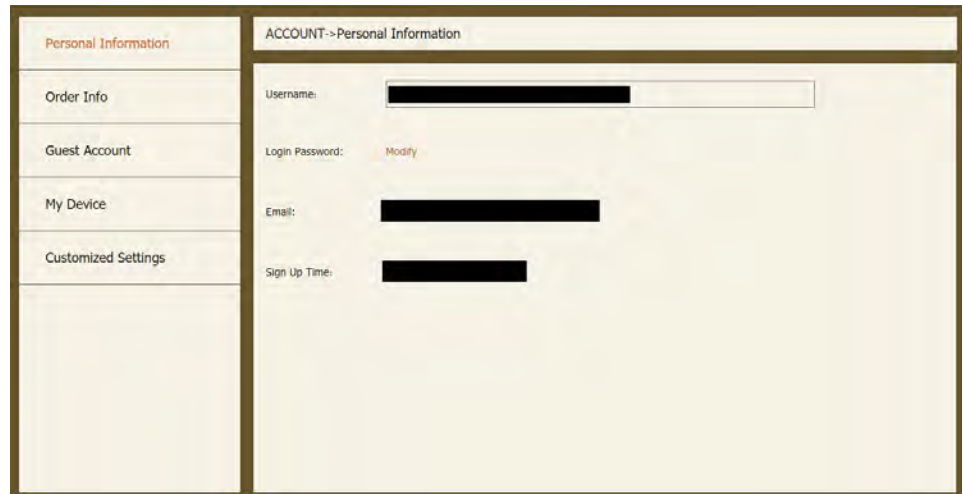


## 7. Account

- Personal Information

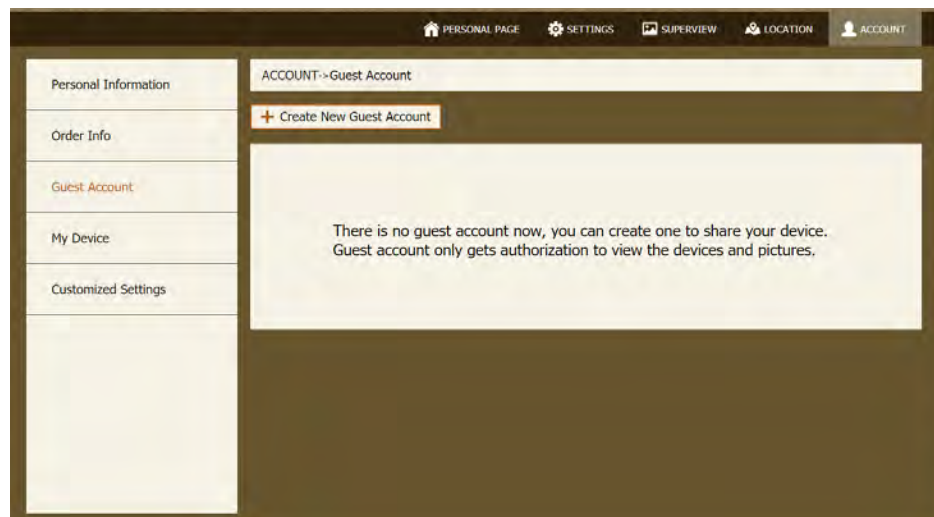
On the "ACCOUNT" page, you can manage all options under the account.

You can edit the Username, modify your Password, check the e-mail address, check the account registration time.



The screenshot shows the 'ACCOUNT -> Personal Information' page. On the left is a sidebar menu with options: Personal Information (highlighted), Order Info, Guest Account, My Device, and Customized Settings. The main content area displays the following fields: Username (with a text input field), Login Password (with a 'Modify' link), Email (with a text input field), and Sign Up Time (with a text input field).

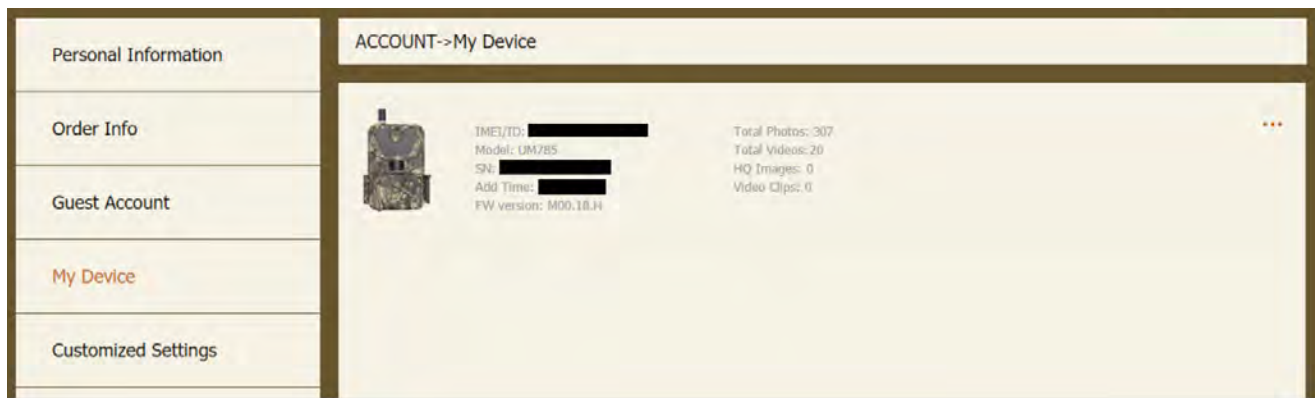
You can 'Create New Guest Account' to share your devices. Guest accounts only get authorization to view the devices and pictures and not be able to change settings. Fill in the account name, select the validity of the account and select the devices to share.



The screenshot shows the 'ACCOUNT -> Guest Account' page. The top navigation bar includes links for PERSONAL PAGE, SETTINGS, SUPERVIEW, LOCATION, and ACCOUNT. The left sidebar menu is the same as the previous page, with 'Guest Account' highlighted. The main content area features a '+ Create New Guest Account' button and a message box stating: 'There is no guest account now, you can create one to share your device. Guest account only gets authorization to view the devices and pictures.'

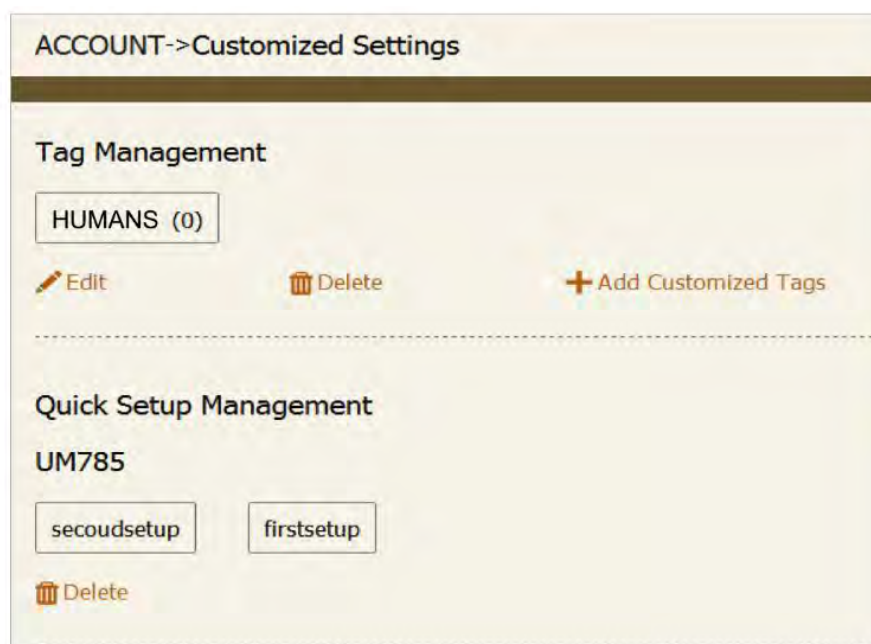
## ● My device

This item can view the number of devices, name, time of device addition, model, IMEI/ID, software version number and photo / video information. You can also delete devices.



## ● Customized Settings

In the Customized Settings, you can add / edit / delete / label groups, and delete the quick save settings.



## 8. Service & Support

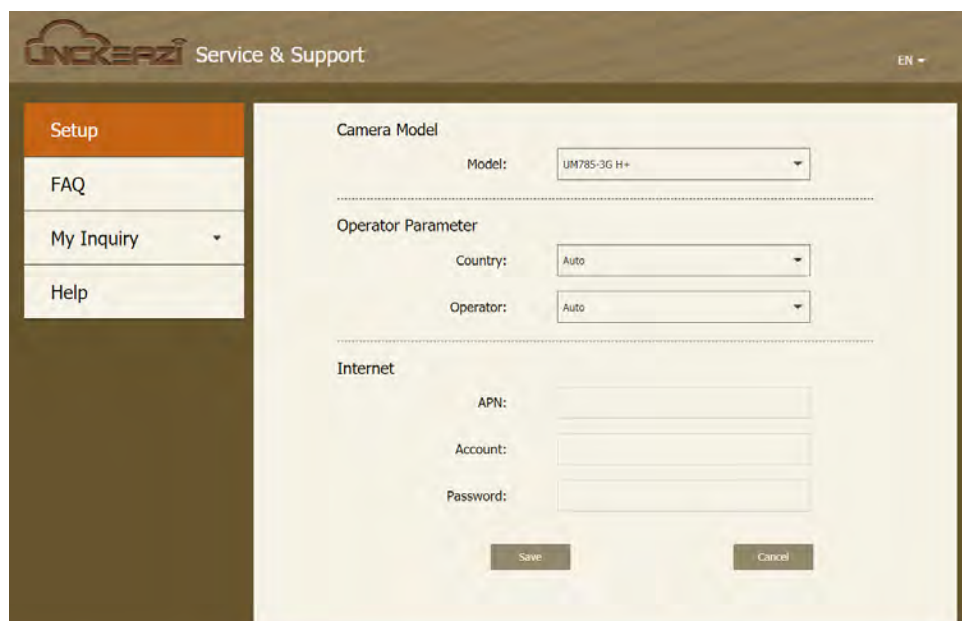
### ● Setup

In most instances the camera will automatically detect the relevant network APN (Operator Parameters will be set to 'Auto' and APN info will be blank by default). If the camera however is not transmitting and the SIM card information is not displayed, first ensure data is loaded onto to SIM. You can also manually set the APN as shown below:  
Operator Parameter: For 'Country' Select Customer ('Operator' will also automatically change to 'Customer1').

Enter the correct APN for the cell network providor of the SIM card that is in the camera trap.

Save the '.BIN' file to a standard size, freshly formatted SD card.

Insert the SD card into the camera and update the network settings through the menu options.



The screenshot displays the 'UNIKERZI Service & Support' interface. On the left, a sidebar menu includes 'Setup' (highlighted in orange), 'FAQ', 'My Inquiry' (with a dropdown arrow), and 'Help'. The main content area is titled 'Service & Support' and contains the following sections:

- Camera Model:** A dropdown menu showing 'UM785-3G H+'.
- Operator Parameter:** Two dropdown menus, 'Country' and 'Operator', both currently set to 'Auto'.
- Internet:** Three text input fields for 'APN:', 'Account:', and 'Password:'.

At the bottom of the main area, there are two buttons: 'Save' and 'Cancel'.

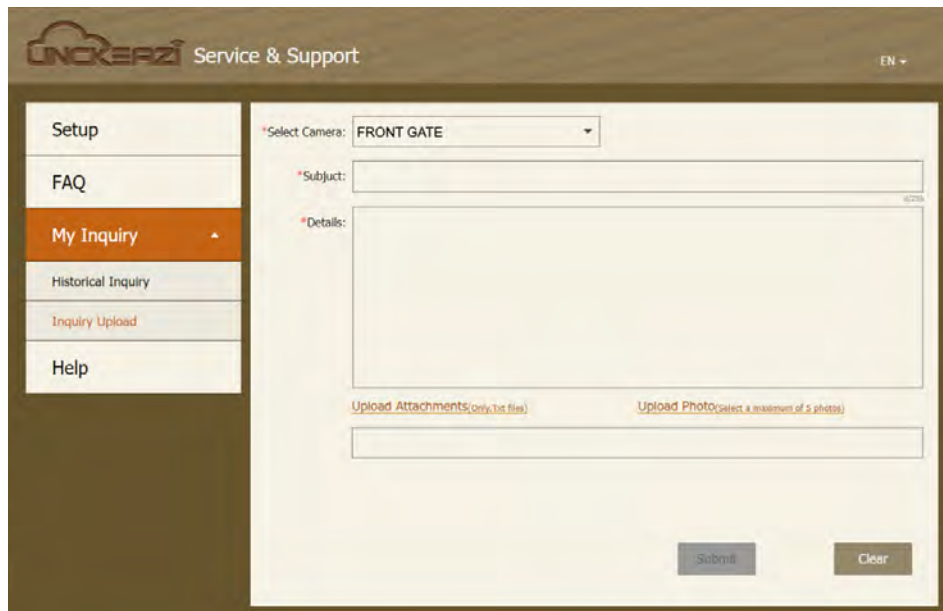
## ● Frequently Asked Questions

Here you can view some common problems and their solutions.

## ● My Inquiry

Historical Inquiry: Display the consultation record feedback.

Inquiry Upload: Consult or feedback some camera problems, choose the camera model, the subject of the feedback, details, and also upload attachments or photos.



The screenshot displays the 'UNCKERZI Service & Support' web interface. On the left is a navigation menu with options: Setup, FAQ, My Inquiry (highlighted in orange), Historical Inquiry, Inquiry Upload, and Help. The main content area is titled 'Service & Support' and includes a language selector 'EN +'. The 'My Inquiry' form contains the following fields: a dropdown menu for '\*Select Camera:' with 'FRONT GATE' selected; a text input for '\*Subject:'; a large text area for '\*Details:'; and two upload buttons: 'Upload Attachments(only .txt files)' and 'Upload Photo(select a maximum of 5 photos)'. Below these fields are 'Submit' and 'Clear' buttons.

## ● Help

Information on how to sign in and modify password.



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<https://www.linckeazi.com/>

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**CAMERA TRAPS cc**

[info@cameratraps.co.za](mailto:info@cameratraps.co.za)

+27 (0)83 560 0555 | +27 (0)82 422 0356